SEAMLESS DATA INTEGRATION

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Company Profile:
The client is a Fortune 500 consumer products retailer with over 19,000 employees and 500 stores with an annual revenue of over $4.5 billion.

Challenge:
The client required a software solution to integrate with existing SAP environment.

Solution:
AMBC's SAP team evaluated a software solution for this client to perform its logistics operations for their multiple warehouse locations.The team successfully negotiated and implemented a new software that integrates with SAP seamlessly to meet the client's requirement.

AMBC was engaged in a staff augmentation partnership, whereby the service desk comprised of 80% AMBC contract professionals and 20% internal employees from client. They all provided first and second-level support to both internal and external users. The team of 15 people from AMBC were onsite for more than two years for this project and later the service desk was moved overseas.

The new software provided accurate and optimized data for analysis, integrating with SAP via an interactive dashboard. AMBC's SAP team followed industry's best practices and helped the client migrate data from the old system.

Benefits:
The client gained real-time access to accurate data from the new system, across the enterprise. Additionally, they were able to analyse and identify business opportunities with an intelligence dashboard.

This was made possible because of AMBC's team experience and expertise. This project enabled us to secure a lifetime partnership with the client.